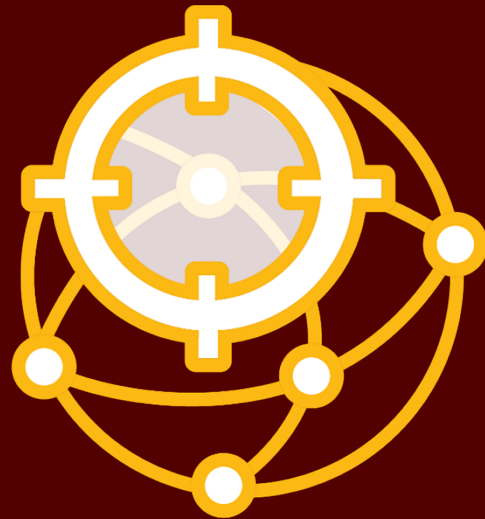# UPS® Intelligent Reverse Logistics

OAuth Opt-In Process

2024

Introduction

This document walks you through the steps on how to set up authorization code flow for **UPS® Intelligent Reverse Logistics** Customer Solutions application. This process requires that the user is already registered in **UPS.com**.

Authorize the application through UPS.com

The user must authorize the application through **UPS.com** to generate an access token. Begin by logging into the application.

1. Log in to **UPS® Intelligent Reverse Logistics** using your **Sign In name** and **Password**.
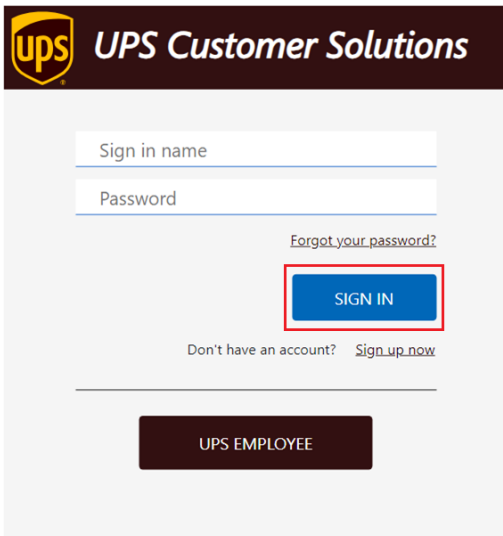
2. The administration menu in the landing page displays the registered company under the user identification. Click **Opt-In**.

Note: The landing administration page displays a FAQ section. Click on each section for more information about **OAuth Opt-In Process**.

The FAQ sections displayed.

WHAT IS OAUTH 2.0?

OAuth 2.0 is a modern API security protocol that uses a temporary token framework to authorize API transactions.

WHY HAS UPS ADOPTED THE OAUTH STANDARD?

OAuth 2.0 provides a way for UPS customers to securely authorize applications to transact on their behalf without sharing credentials.

WHAT IF I HAVE A LOT OF SHIPPER ACCOUNTS?

To authorize API transactions on a UPS shipper number, the shipper number must be linked to the UPS.com ID that is used to authorize the application. If there is a UPS shipper number that is not linked to the UPS.com ID used to authorize the application, users will not be able to use that shipper number. Shipper numbers can be linked to a UPS.com ID through UPS.com.

3. Now you are getting redirected to UPS.com to grant permission and validate your credentials.

   a. Enter a registered **Email** or **Username**.

   b. Check the Confidentiality Agreement box

   c. Click **Continue**.

Log In

Don't have a profile? Sign up

Email or Username

☑ By continuing, I agree to the UPS Technology Agreement and authorize **[Customer Solutions - Application name]** to access data associated with my UPS.com username listed above, including UPS shipping account numbers, contact information, rates, and package tracking status.

Continue >   Forgot Username/Password

> **Note:** Once the log in is complete, you authorize the user to use their information in the applications.

4. Enter your UPS.com password.

Password

Welcome back, Username

Password

················   👁

Log In >   Forgot Username/Password

Warning: When using the Opt-In method, changing the password for the ups.com the user that opted in will invalidate any previous Opt-In. Consequently, company admins will need to opt-in again whenever the password is changed.

Once authorized, the application will display the following message:

Note: User can Opt-Out from OAuth by clicking again to the Authorized link.

A confirmation pop-up will allow confirmation for the Opt-Out.

Are you sure you want to opt out of the UPS Online Tools?

OK Cancel

💡 **Tip:** If you require assistance, reach out to your Account Executive.